

Holiday Closures & Shipping Guidelines

HOLIDAY SEASON 2026

The holiday season is approaching quickly! Please note our office closures below and review our recommended order deadlines so your customers receive their orders on time.

THANKSGIVING CLOSURE

Thu, Nov 26 – Fri, Nov 27, 2026

Orders received during the closure will be processed when we reopen on Monday, November 30.

WINTER CLOSURE

Thu, Dec 24, 2026 – Sun, Jan 3, 2027

We reopen Monday, January 4, 2027. Orders received during the closure will be processed in the order received.

RECOMMENDED GROUND SHIPPING DEADLINES • DELIVERY BY DEC 24

East Coast

Submit by Friday, December 11

Central Region

Submit by Monday, December 14

West Coast

Submit by Wednesday, December 16

Orders submitted after these dates may still arrive before December 24, but ground delivery is not guaranteed.

Expedited shipping is available for later orders. Please confirm expedited costs with your customers before submitting — expedited shipping is typically 2–4x the standard rate.

ADDITIONAL REMINDERS

- Order processing time: 24–72 hours
- Transit time: 2–6 business days depending on destination
- Processing and transit times do not include closure days

TEAM CALLS & SALES MEETINGS

Our November and December monthly team calls will be canceled since they fall during the holidays. We'll resume in January with a new call schedule. Stay tuned for sales meeting updates in the coming weeks!

We encourage you and your customers to submit orders early to ensure timely delivery. If you need assistance with orders or timelines, please reach out to specialtysales@coola.com — we're here to help.

Thank you for your support and partnership as we wrap up the year. Here's to a strong finish to 2026 and a great start to 2027!